



Business Partner Resource Guide Form

PRODUCT/SERVICE CATEGORIES

BUSINESS PROCESS OUTSOURCING

- ◆ Bankruptcy Services
- ◆ Call Center Operations Outsourcing
- ◆ Collections and Recovery Outsourcing
- ◆ Credit Application Process Outsourcing
- ◆ Document Processing & Imaging Outsourcing
- ◆ Electronic Bill Presentment Services
- ◆ Field Service Outsourcing
- ◆ Floorplan Audit Services
- ◆ Floorplan Systems
- ◆ Foreclosure and Replevin Services
- ◆ Loan Servicing Resourcing
- ◆ Mobile and Digital Process Services
- ◆ Originations and Funding Outsourcing
- ◆ Payment Processing Services
- ◆ Print & Mail Services
- ◆ Remarketing and Auction Services
- ◆ Repossession Management Services
- ◆ Skip Tracing Services
- ◆ Text Messaging Services
- ◆ Title Administration Services
- ◆ Vehicle Location Services
- ◆ Verifications Services Outsourcing

CREDIT PROTECTION

- ◆ Claims Processing Services
- ◆ Insurance Products
- ◆ Insurance Tracking Services
- ◆ Motor Clubs
- ◆ Vehicle Service Contracts

FUNDING SUPPORT

- ◆ Funding Sources
- ◆ Investment Banking
- ◆ Loan Portfolio Sales
- ◆ Pre-Paid Debit Cards
- ◆ Rating Agencies

INFORMATION SERVICES

- ◆ Analytics and Risk Management
- ◆ Credit Reporting
- ◆ Direct Marketing
- ◆ Lead Generation
- ◆ Scoring and Modeling
- ◆ Vehicle Valuation and History Reports

PROFESSIONAL SERVICES

- ◆ Accounting
- ◆ Benchmarking
- ◆ Business Process Improvement
- ◆ Certified Public Accountants
- ◆ Compliance Consulting
- ◆ Cybersecurity
- ◆ Law Firms
- ◆ Market Research
- ◆ Portfolio Assessments
- ◆ Strategy & Marketing Consulting
- ◆ Talent Acquisition & Management
- ◆ Tax Preparation
- ◆ Training & Development

SOFTWARE SOLUTIONS

- ◆ Artificial Intelligence Solutions
- ◆ Collections and Recovery Software
- ◆ Compliance Management Systems (CMS)
- ◆ Credit Application Software
- ◆ Cybersecurity Systems
- ◆ Dealer Management Systems (DMS)
- ◆ Electronic Document Management Systems (EDMS)
- ◆ Forms Software
- ◆ Fraud Prevention Software
- ◆ Loan Originations Systems
- ◆ Loan Servicing Software
- ◆ Pricing Optimization Software
- ◆ Reporting and Analysis Software
- ◆ Risk Management Software
- ◆ Sales Support Software