

Idaho Attorney General's Top 10 Consumer Complaints - FY 2016

Published August 22, 2016

TOP 10 COMPLAINT CATEGORIES				
RANK	COMPLAINT CATEGORY	FY 2016 TOTAL	↑ ↓	FY 2015 TOTAL
1	MOTOR VEHICLES	132	↑	100
2	HEALTH CARE: DENTAL/OPTICAL/MEDICAL	56	↑	36
3	LANDLORD/TENANT ISSUES	55	↑	51
4	LOANS & MORTGAGE LENDERS	44	↑	37
5	CONSTRUCTION & CONTRACTORS	43	↑	28
6	INTERNET SERVICE PROVIDERS	38	↑	30
7	COLLECTION ACTIVITIES & ISSUES	35	↑	32
8	INTERNET SALES & SERVICES	31	↑	NOT LISTED
9	CABLE & SATELLITE TV ISSUES (TIE)	30	↓	34
9	CELLULAR SERVICES & SALES (TIE)	30	↓	37
10	BANKING SERVICES (NOT LOANS)	25	↑	NOT LISTED
	ALL OTHER COMPLAINT CATEGORIES*	272	↓	415
TOTAL COMPLAINTS RECEIVED		791	↓	829

*The Consumer Protection Division has over 100 complaint categories and subcategories for retail goods and services. The "All Other" category is a compilation of categories or subcategories that registered less than 24 complaints.