

<b>TOP 10 COMPLAINT CATEGORIES</b>				
<b>RANK</b>	<b>COMPLAINT CATEGORY</b>	<b>FY 2015 TOTAL</b>	<b>↑ ↓</b>	<b>FY 2014 TOTAL</b>
<b>1</b>	MOTOR VEHICLES	100	↓	109
<b>2</b>	MEMBERSHIP CLUBS & PLANS	78	↑	24
<b>3</b>	LANDLORD/TENANT ISSUES	51	↑	47
<b>4</b>	CELLULAR SERVICES & SALES (TIE)	37	↓	64
<b>4</b>	LOANS & MORTGAGE LENDERS (TIE)	37	↑	25
<b>5</b>	HEALTH CARE: DENTAL/OPTICAL/MEDICAL	36	↑	29
<b>6</b>	CABLE & SATELLITE TV ISSUES	34	↑	30
<b>7</b>	COLLECTION ACTIVITIES & ISSUES	32	↑	31
<b>8</b>	INTERNET SERVICE PROVIDERS	30	↑	24
<b>9</b>	CONSTRUCTION & CONTRACTORS	28	↓	32
<b>10</b>	INTERNET SALES & SERVICES	24	↑	18
	ALL OTHER COMPLAINT CATEGORIES*	382	↑	415
	<b>TOTAL COMPLAINTS RECEIVED</b>	<b>869</b>	<b>↑</b>	<b>829</b>

*The Consumer Protection Division has over 100 complaint categories and subcategories for retail goods and services. The "All Other" category is a compilation of categories or subcategories that registered less than 24 complaints.*