

1 **AN ACT** permitting work from home for state licensees, under certain circumstances.

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3 **BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF [STATE]:**

4 Notwithstanding anything to the contrary under the laws of the state of [STATE], nothing in [this
5 chapter] shall be interpreted to interfere with employees of a state licensee working from home,
6 or another location selected by the employee (“Remote Location”), provided the licensee:

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- 8 (a) Ensures all in-person customer interactions will not be conducted at the Remote
9 Location, and will not designate the Remote Location to consumers or customers as a
10 business location;
- 11 (b) Maintains appropriate safeguards for licensee and consumer data, information, and
12 records, including the use of secure virtual private networks (“VPNs”) where
13 appropriate;
- 14 (c) Employs appropriate risk-based monitoring and oversight processes of work
15 performed from a Remote Location, and maintains records of the same;
- 16 (d) Ensures consumer information and records are not maintained at a Remote Location;
- 17 (e) Ensures consumer and licensee information and records remain accessible and
18 available for regulatory oversight and exams;
- 19 (f) Provides appropriate employee training to keep all conversations about, and with,
20 consumers conducted from a Remote Location confidential, as if conducted from a
21 commercial location, and to ensure remote employees work in an environment
22 conducive and appropriate to that privacy.