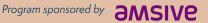


2022

## INDEPENDENTS Conference & Exposition

May 2-5, 2022 La Quinta Resort & Club La Quinta, California





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#### A HEARTFELT WELCOME

**WELCOME** to the American Financial Services Association's 2022 Independents Conference & Expo. I am thrilled that you are joining us here in beautiful La Quinta, California.



This conference allows us to re-connect and re-engage with colleagues, friends,

and business partners, and to reflect on the experiences of our industry over the past few years. AFSA exists to help us meet the challenges that arise, whether at the federal or state level, in legislatures or regulatory offices. And make no mistake, we are facing challenges.

Those who would seek to limit credit options for ordinary Americans are coalescing around a newly aggressive regulatory structure. It's more important than ever that we distinguish ourselves and our products as an essential part of the lives of our customers. Much of what you'll see here this week is focused on just that.

The AFSA team, working with our membership, committees and working groups, has put together a compelling conference that will help us understand the challenges we face and to see opportunities to help our customers and our country build a stronger financial future.

We have team builder extraordinaire "Marvelless" Mark Kamp, who has a rock and roll take on leadership development. We'll be joined by Tom Bevan, founder of RealClearPolitics for a look at the political environment and upcoming elections. You'll get to hear a great economics panel with Dr. Tom Miller and AFSA's chief economist, Perc Pineda, and to hear from leaders and innovators of our industry.

While it's been a challenging few years for us, it seems that our country has learned something that our members have known and practiced for more than a century: there's no substitute for sitting down and meeting with customers, friends, and family face-to-face. This conference is a great opportunity to reconnect with friends and colleagues and to revel in the great meals and events, the serendipitous encounters and unplanned meetings that make AFSA conferences so enjoyable. It's going to be a great week and I'm happy to share it with all of you.

#### **Dan Walters**

Independents Section Chair & CEO, Credit Central, LLC



#### **THANK YOU** to Our Sponsors

#### 2022 INDEPENDENTS CONFERENCE & EXPO

#### Diamond Level - \$20,000+









Thurs. Champions Luncheon, Wed. Exhibitor Luncheon, and AFSAPAC President's Club

Hotel Keycard Sponsor, Joint Committees Reception & Dinner, and AFSAPAC President's Club



RSM Independent Survey Presentation, and Conference Closing Reception

#### Platinum Level - \$15,000-\$19,999





Keynote Session: "Marvelless" Mark Kamp

Champions Club Speaker and Board of Directors Meeting, and AFSAPAC President's Club

#### Gold Level - \$10,000-\$14,999



Expo. Lounge, and AFSAPAC President's Club



Break Exclusive



Tues. Reception Entertainment, Wed. Expo Breakfast, and AFSAPAC President's Club

#### Silver Level - \$5,000-\$9,999



General Session: Policy Power Hour: Taking Stock of Emerging Fed, State and Legal Issues

amsive





AFSAPAC President's Club





Session: Making Sense of the Midterms: A Conversation with Tom Bevan



AFSAPAC President's Club



Session: CEO Outlook '22: Assessing Challenges, Advancing Opportunities



OLOGY



Leadership Dinner Tequila Bar



IN Auto Execs Group Board Meeting Breakfast



Texas

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Text Package



Executive (★) Capital Committee Luncheon



Expo Lounge

Session: Credit Under Siege: The Case for Credit and the False Promise of Rate Caps





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Leadership Dinner Entertainment, and AFSAPAC President's Club

#### Bronze Level - \$3,000-\$4,999

Conference Tote Bag



Meetina







Wed. Expo. Reception Entertainment

Conference





Thurs. Expo Breakfast

#### 2022 INDEPENDENTS SECTION BOARD

#### **CHAIR**

#### Dan Walters

Chief Executive Officer Credit Central, LLC



#### VICE ELECT/ **AFSAPAC CHAIR**

#### Rochelle McClanahan

CFO & Compliance Officer Brundage Management / Sun Loan Company

#### AFSAPAC VICE CHAIR

#### Gary McQuain

COO

1st Franklin Financial Corp.

#### R.E. Everette

#### IMMEDIATE PAST CHAIR

President

Time Investment Corporation

#### **Rob Beck**

President & CEO Regional Management Corp.

#### Heidi Bolton

President

Security Finance Corporation of Spartanburg

#### Cyrus Bozorgi

President & CEO Veros Credit, LLC

#### **Danny Cantrell**

CEO & Founder Solutions By Text

#### George Fussell

Chief Executive Officer SAFCO

#### Roger Lloyd

Chief Operating Officer United Group/United Finance Corporation

#### Morris Marshburn

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#### GENERAL INFORMATION

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**ATTIRE** for all activities is resort casual.

#### **REGISTRATION CENTER Studios** (All times PST)

Monday, May 2	12:00 p.m.	-	6:30 p.m.
Tuesday, May 3	7:30 a.m.	-	5:30 p.m.
Wednesday, May 4	7:30 a.m.	-	3:00 p.m.
Thursday, May 5	8:00 a.m.	-	12:00 p.m.

#### EVDO HOLIDO

<b>EXPO HOURS</b>	Fiesta 1	-10 (	(All times PST)
Tuesday, May 3	5:30 p.m.	-	6:30 p.m.
Wednesday, May 4	8:00 a.m.	-	8:45 a.m.
	10:15 a.m.	-	10:45 a.m.
	12:00 p.m.	-	1:00 p.m.
	1:45 p.m.	-	2:15 p.m.
	4:30 p.m.	-	6:00 p.m.
Thursday, May 5	8:00 a.m.	-	8:45 a.m.
	10:30 a.m.	-	11:00 a.m.

#### **BADGES/TICKETS**

Please wear your badge at all times. It is your admission to all conference sessions and special events. For unregistered spouse/companions, individual tickets for food and beverage events are available for purchase at the Registration Center.

#### **GOLF TOURNAMENT**

The AFSA Golf Tournament will take place at 1:30 p.m. at the La Quinta Mountain Course. Be sure to leave your clubs with the bell desk; they will be brought to the course for you.

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#### **CONFERENCE iMag**

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#### **KEYCARDS**

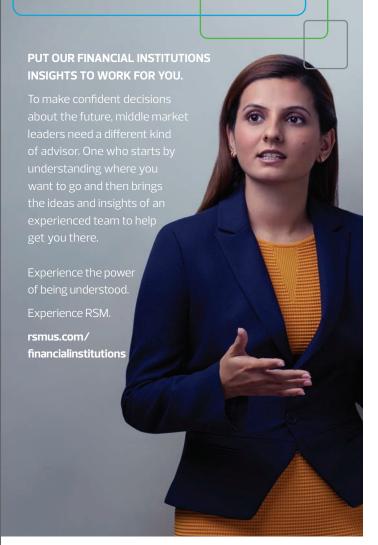
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#### GENERAL INFORMATION

#### SPOUSES/COMPANIONS

Fully registered spouses/guests are invited to attend any of the conference sessions and social activities. Local attractions and other activities may be arranged with the Concierge Desk in the lobby.

#### **CONFERENCE TEXT ALERTS**

Text "AFSA" to 77513 to receive up-to-the-minute news and alerts about the Independents Conference & Expo!

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#### WIFI

WiFi is available throughout the conference, thanks to IM Group.





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#### **SCHEDULE OF EVENTS**

All times are PST

Monday, May 2, 2022

12:00 p.m. - 6:30 p.m.

**REGISTRATION CENTER** 

**STUDIOS** 

8:30 a.m. - 5:00 p.m.

LAW COMMITTEE & BREAKFFAST

FLORES 6-8

2:00 p.m. - 4:00 p.m.

OPERATIONS & REGULATORY COMPLIANCE COMMITTEE

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3:00 p.m. - 4:00 p.m.

INDEPENDENTS ADVISORY BOARD

**DIEGO RIVERA 2-3** 

4:00 p.m. - 5:00 p.m.

INDEPENDENT AUTO FINANCE
EXECUTIVES GROUP HAPPY HOUR
WITH YOUR LENDERS MORGAN'S PATIO

By invitation

5:00 p.m. - 7:00 p.m.

JOINT LAW, SGA, ORCC RECEPTION & DINNER

LA CASA PATIO





#### Monday, May 2, 2022

## THE LENDING ENGINE

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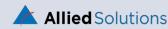
www.goldpointsystems.com

#### 6:30 p.m. - 10:00 p.m.

#### AFSAPAC "PRESIDENT'S CLUB" EVENT

\$5,000+ AFSAPAC donors are invited

AFSAPAC's exclusive event for its \$5,000 President's Club contributors and sponsors held in the beautiful California desert on the San Andreas Fault. Break out your denim and diamonds for an extraordinary evening. Attendees will arrive at this mysterious compound where you will be welcomed into an oasis of delights; including Red Jeep Twours of the desert at night, target shooting, cigar rollers, games, a first-class menu, open bar and a few surprises!























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#### Tuesday, May 3, 2022

7:00 a.m. - 8:00 a.m.

**ADMIN COMMITTEE BREAKFAST** 

& MEETING

GRIGICH BOARDROOM

7:30 a.m. - 5:30 p.m.

**REGISTRATION CENTER** 

STUDIOS

8:00 a.m. - 10:00 a.m.

STATE GOVERNMENT AFFAIRS COMMITTEE

& BREAKFAST

FLORES 6-8

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8:00 a.m. - 8:30 a.m.

INDEPENDENT AUTO FINANCE EXECUTIVES GROUP BREAKFAST

FIFSTA 12

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8:30 a.m. - 11:00 a.m.

INDEPENDENT AUTO FINANCE EXECUTIVES GROUP

FIESTA 13-14

8:30 a.m. - 9:30 a.m.

LEADERSHIP DEVELOPMENT PROGRAM
STEERING COMMITTEE DIEGO RIVERA 2-3

15

Booth #500



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9:30 a.m. - 10:30 a.m.

THE EDGE ADVISORY BOARD

**DIEGO RIVERA 2-3** 

9:30 a.m. - 11:00 a.m.

HUMAN RESOURCES NETWORKING

**GROUP** FIESTA 11

10:15 a.m. - 1:00 p.m.

LAW COMMITTEE

FLORES 6-8

10:30 a.m. - 12:30 p.m.

AFSA EDUCATION FOUNDATION BOARD & LUNCHEON DIEGO RIVERA 2-3

12:30 p.m. - 2:00 p.m.

**EXECUTIVE COMMITTEE & LUNCHEON** 

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1:00 p.m. - 2:30 p.m.

**D&I NETWORKING GROUP** 

FIESTA 11-12

**FIESTA 13-14** 

A conversation on recruiting with Thelá Tatch.

1:30 p.m. - 2:30 p.m.

**BUSINESS PARTNER BOARD** DIEGO RIVERA 2-3

2:30 p.m. - 4:00 p.m.

AFSA BOARD OF DIRECTORS

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#### Tuesday, May 3, 2022

#### 4:00 p.m. - 5:30 p.m.

#### WOMEN'S LEADERSHIP COUNCIL

Speaker

FIESTA 13-14



Renee Brown
Director of Education
& Associate Curator
Palm Springs
Historical Society

Refreshments Sponsored By

HUDSON COOK

5:30 p.m. - 6:30 p.m.

#### HAPPY HOUR WITH EXHIBITORS FIESTA 1-10

AFSA and the King of Palm Springs, Frank Sinatra, welcome you to the "Desert Oasis" and the opening of the exhibit hall. Join your friends and colleagues and kick off the 2022 conference.

Enjoy the Lounge Areas Provided By

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6:30 p.m. - 8:30 p.m.

## FIESTA DINNER CELEBRATION & PAC AUCTION

FLORES 1-5

A reimagined dinner and a chance to re-engage with more attendees at this fiesta-style celebration. Including food stations, open bar and entertainment. The live AFSAPAC Auction will take place during dessert.

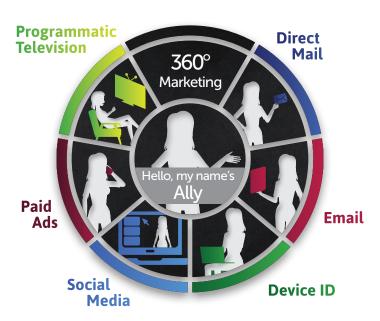
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Contact **Dennis Fish** or **Seth Manley** to learn more, or stop by and say hello at **Booth #510**. We look forward to seeing you!



#### Wednesday, May 4, 2022

7:30 a.m. - 3:00 p.m.

REGISTRATION CENTER

**STUDIOS** 

8:00 a.m. - 8:45 a.m.

MARKETING & COMMUNICATIONS NETWORKING GROUP

FIESTA 11-12

8:00 a.m. - 8:45 a.m.

**BREAKFAST WITH EXHBITORS** 

FIESTA 1-10

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9:00 a.m. - 10:15 a.m.

#### OPENING GENERAL SESSION Chair and President's Welcome

FLORES 1-5



Dan Walters
Chief Executive
Officer
Credit Central,



Bill Himpler President & CEO AFSA

#### KEYNOTE SESSION "Marvelless" Mark Kamp

#### The Business Headliner: Composing a Rock Star Mindset

Marvelless Mark Kamp is a CEO, business owner, bestselling author, and world-class performer. If you want to be energized, engaged, and empowered to develop a rock star mindset and significantly up your performance – or just want to let your inner Def Leppard or Joan Jett out – "The Business Rock Star" will get you there. Come for one of the most compelling experiences you'll have; stay for the insights to make you a more effective and results-focused leader.





Keynote Session Sponsored By



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power of the Human Interest Rate.®



#### Wednesday, May 4, 2022

#### Continued from page 21

#### **AFSAEF REMARKS & LEGACY OF GIVING AWARD**

FLORES 1-5



Jim Schneider AFSAEF Board Chair EVP. Mariner Finance

10:15 a.m. - 10:45 a.m.

#### REFRESHMENT BREAK WITH **EXHIBITORS**

FIESTA 1-10

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11:00 a.m. - 12:00 p.m.

#### POLICY POWER HOUR: Taking Stock of Emerging Fed, State and Legal Issues FLORES 1-5

Join AFSA government affairs SVPs Danielle Arlowe and Celia Winslow for their fast, informative discussion on the federal, state, and legal issues affecting the consumer credit marketplace and installment lenders in particular.

#### **Speakers**



**Danielle** Arlowe SVP, State



Celia Winslow SVP. Federal

#### **AFSAPAC Chair Report**



Rochelle McClanahan CFO & Compliance Officer Brundage Management/ Sun Loan Company

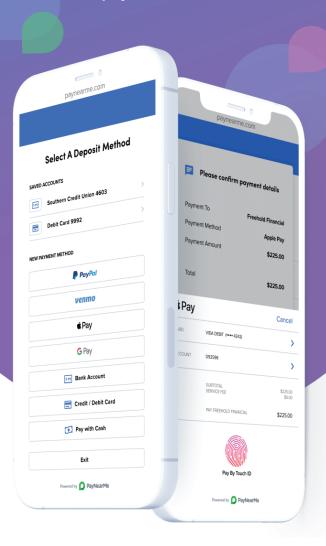




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#### 12:00 p.m. - 1:00 p.m.

#### **LUNCHEON WITH EXHIBITORS**

FIESTA 1-10



#### 1:00 p.m. - 1:45 p.m.

#### CREDIT UNDER SIEGE: The Case for Credit and the False Promise of Rate Caps FLORES 1-5

If there is only one economic-study panel you will ever attend, this is it! Prof. Tom Miller will release his year-long Illinois rate cap study and AFSA Chief Economist Perc Pineda will provide updated data on consumer credit trends shaping the national economy and your businesses.

#### Speakers



Perc Pineda Chief Economist & Vice President of Research **AFSA** 



Ed McFadden SVP. Communications **AFSA** 



Tom Miller, Jr Professor of Finance Inaugural Holder of the Jack R. Lee. Chair of Financial Institutions and Consumer Finance Mississippi State University

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#### 1:45 p.m. - 2:15 p.m.

#### REFRESHMENT BREAK WITH EXHIBITORS

FIESTA 1-10



#### 2:15 p.m. - 3:00 p.m.

## CEO OUTLOOK '22: Assessing Challenges, Advancing Opportunities FLORES 1-5

Leaders of our industry share their views on what it has taken and will take to manage and operate in vastly different consumer and economic environments from even a year ago. Where do they see our industry headed? What of the future of work? What transformations in the consumer credit industry are necessary in quickly evolving economic conditions?



Rex Ellison President and CEO Republic Finance, LLC



**Ginger Herring**President & CEO
1st Franklin Financial



**Dan Walters**Chief Executive Officer
Credit Central, LLC



**Bill Himpler**President & CEO
AFSA

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#### 3:00 p.m. - 4:00 p.m.

## INDEPENDENTS ACCOUNTING NETWORKING GROUP DIEGO RIVERA 2-3

3:00 p.m. - 4:00 p.m.

#### **OPERATIONS NETWORKING GROUP**

FIESTA 11-12

4:30 p.m. - 6:00 p.m.

#### **RECEPTION WITH EXHIBITORS**

FIESTA 1-10

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## Thank you for contributing to the conference Speaker Fund!





















8:00 a.m. - 12:00 p.m.

**REGISTRATION CENTER** 

**STUDIOS** 

8:00 a.m. - 8:45 a.m.

**BREAKFAST WITH EXHBITORS** 

FIESTA 1-10

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9:00 a.m. - 9:45 a.m.

#### **RSM SURVEY RESULTS**

FLORES 1-5

RSM presents the results of their 2021financial performance survey for AFSA Independents and other independently held finance companies across the United States. The results will include current trends for growth, funding, leverage, profitability, income and expenses.

#### **Speakers**



Joe Kaczmarek, CPA, MBA Assurance Partner, Specialty Finance Practice Leader, Great Lakes Leader



Robert McMurry Assurance Senior Manager, Specialty Finance

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9:45 a.m. - 10:30 a.m.

#### MAKING SENSE OF THE MIDTERMS:

#### A Conversation with Tom Bevan

Join Tom Bevan, co-founder and publisher of RealClearPolitics, for up to the minute polling and political analysis headed into the pivotal federal and state '22 midterm elections. Bevan cuts through the noise and brings context to yet another important election since the last one two years ago.

#### **Speaker**



Tom Bevan Co-Founder & Publisher RealClearPolitics

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10:30 a.m. - 11:00 a.m.

#### REFRESHMENT BREAK WITH EXHIBITORS

FIESTA 1-10

FLORES 1-5

Last chance to meet with exhibitors!



#### 11:00 a.m. - 12:15 p.m.

#### CHAMPION'S CLUB

FLORES 1-5

Darren Woodson is one of the greatest players to wear the Dallas star on some of the most legendary Cowboys teams. Today he's taking those individual and team experiences and adapting them for winning strategies for business and in life.



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Darren Woodson Super Bowl Champion Dallas Cowbovs

#### 2022 OUTSTANDING INDEPENDENT & **EMPLOYEE AWARDS**

#### Rochelle McClanahan

Chair-Elect; CFO & Compliance Officer Brundage Management / Sun Loan Company



12:15 p.m. - 1:15 p.m.

#### CHAMPION'S CLUB BUFFET LUNCHEON

FLORES FOYER & PATIO

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1:00 p.m. - 5:30 p.m.

PALM SPRINGS TOUR (Pre-registration required)

DEPART RESORT FRONT DRIVE

1:30 p.m. - 5:30 p.m.

**GOLF TOURNAMENT** (Pre-registration required)

LA OLINTA MOUNTAIN COURSE

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5:30 p.m. - 7:30 p.m.

#### **CLOSING RECEPTION**

WATERFALL LAWN

All registered attendees



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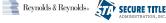












element









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Palinode







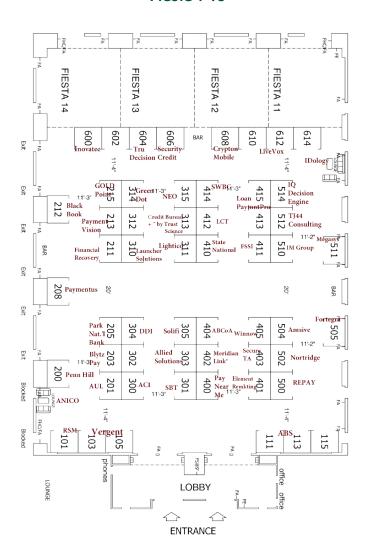






#### **EXPO HALL MAP**

#### Fiesta 1-10



#### **EXPOHOURS**

#### Fiesta 1-10 (All times PST)

EXPO HOOKS	riesta	1-10	(All times PST)
Tuesday, May 3	5:30 p.m.	-	6:30 p.m.
Wednesday, May 4	8:00 a.m.	-	8:45 a.m.
	10:15 a.m.	-	10:45 a.m.
	12:00 p.m.	-	1:00 p.m.
	1:45 p.m.	-	2:15 p.m.
	4:30 p.m.	-	6:00 p.m.
Thursday, May 5	8:00 a.m.	-	8:45 a.m.
	10:30 a.m.	-	11:00 a.m.

#### **EXHIBITORS**

#### ABCoA | Deal Pack





Booth 404

Jacksonville, FL **Evelyn Hedy** | Vice President (800) 526-5832

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Founded in 1983, ABCoA is a cutting-edge software company specializing in end-to-end software for the auto finance industry. Deal Pack, ABCoA's flagship software, is a lender management software that handles everything from leasing to floor planning, with built-in accounting and consolidated financials for multiple-branch operations. Deal Pack's focus on accounting, collections, and best practices provides a proven approach to streamline your business, simplify workflows, and address compliance concerns.

#### **ACI** Worldwide

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PREMIER

Booth 300

Miami, FL **Darcy Locke** 

Vice President, Head, Consumer Finance Sales (502) 648-2353

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As an unrivaled leader in the billing and payments space, ACI offers the ACI Speedpay solution, which innovates billing and payment options for customers and clients alike. The ACI Speedpay solution is a trailblazer in the industry, offering the most advanced features and services for clients across numerous industries.

#### **Alliance Business Systems**



Mason, GA

Booth 111/113



Miranda Price | Vice President, Business Development (800) 727-7534

miranda.price@alliedbiz.com | alliedbiz.com

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#### Allied Solutions, LLC / Securian Financial Group



Allied Solutions



Booth 303

Carmel, IN Suzi Straffon

Director.

Finance Company Markets | Sales Development (469) 363-8464

Susan.straffon@alliedsolutions.net alliedsolutions.net/consumerfinance

Allied Solutions and Securian Financial partner to provide a comprehensive product suite of insurance, lending, marketing, and risk management services. Today's consumer lending market is complex, and we understand the balance of traditional business with emerging trends and solutions.

#### **Amsive**

Booth 504

#### **awsive**

Bolingbrook, IL

#### Greg Hamby

Sr. Director, Business Development (601) 214-7331

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#### AUL Corp.





Booth 201

Napa, CA

**Bryan Nieves** | Vice President, National Accounts (800) 826-3207

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#### Black Book

Booth 212





Lawrenceville, GA

Susan Moritz | Vice President, Sales

(800) 554-1026

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Black Book® provides data and insights that allow you to make intelligent decisions every day.

#### BlytzPay

Booth 203



Draper, UT

TJ Lee | Vice President, Sales

(801) 658-2212

Tj.lee@blytzpay.com | BlytzPay.com

BlytzPay is a mobile-first software solution that affords merchants the ability to invoice, collect and communicate via text message. BlytzPay offers a secure, mobile method to reduce time spent on collections and helps cultivate customer relationships. All through text.

#### Credit Bureau +™ by Trust Science

#### Booth 313





Edmonton, Alberta CANADA **Evan Chrapko** | Chief Executive Officer (587) 393-6619

Evan.Chrapko@TrustScience.com | TrustScience.com

Compliant Lead Sourcing/Screening and Loan application scoring & decisioning for Subprime lenders. Used by leading direct \*and\* indirect Auto Loan lenders, as well as Personal (unsecured) Loan lenders. Also used during Securitization negotiations. 44 patents.

#### **Crypton Mobile**







Augusta, GA

David Phillips | President

(706) 955-6407

David@CryptonMobile.com | cryptonmobile.com

Crypton Mobile is a multinational technology corporation specializing in enterprise-level business-to-business software solutions for the consumer lending, real estate, automotive, retail, and food service industries. These services include electronic signatures, electronic vaulting, facial recognition and identity verification, and compliance-based machine learning solutions.

#### DDI Technology

Booth 304





Irmo, SC

**Jon Campbell** | Director, Business Development (516) 246-1738

jonathan.campbell@dditechnology.com dditechnology.com

DDI Technology offers financial institutions and automotive dealers a suite of automotive title/registration management and total-loss transaction technologies that deliver efficiencies, reduce costs, and enable superior customer service. DDI can also assist your institution in all 50 states from title application to lien release. Learn how DDI can help your team streamline processes, improve reporting and manage exceptions with a simple, user-friendly application.

#### **Element Remarketing**

#### Booth 401





Hoffman Estates, IL

**Jay Watson** | Vice President, Sales (248) 904-9468

Jwatson@elementcorp.com | remarketingbyelement.com

Display and Present Remarketing By Element Remarketing Programs and Services.

#### **Financial Recovery Services**

Booth 211





Edina, MN

**Kaye McComas** | Vice President, Business Development (612) 518-0873

Kaye mccomas@fin-rec.com | Fin-Rec.com

FRS is a highly regarded, nationally licensed receivables management firm headquartered in Edina, MN. The collection and recovery of bad debt is our core competency. Our offerings include first & third-party servicing and earlyage, late-stage, out of statute, pre-legal, post-judgment, and debt settlement collection programs.

#### Fortegra Booth 505



Jacksonville, FL

Mike Ferris

Senior Vice President, Credit Protection (904) 638-7502

mferris@fortegra.com | fortegra.com

Credit Life, Credit Disability, Credit Involuntary
Unemployment, Credit Property & Auto, Accidental Death
& Dismemberment, Motor Club, Non-Recording/Non-File.



**FSSI** Booth 411





Santa Ana, CA

**John Pulver** | Relationship Manager (714) 436-3300 JohnPulver@fssi-ca.com | fssi-ca.com

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#### **GOLDPoint Systems**

Booth 215





Provo, UT

Glen Twede | Vice President (801) 429-2172

glent@goldpointsystems.com | goldpointsystems.com

API based Software Lending platform that can be configured to your unique lending needs. Online origination, decisioning, servicing, payments, accounting and reporting.

#### **Green Dot Corporation**

Booth 314





Pasadena, CA

Tony Phillips | Business Development (708) 307-8410

tphillips@greendotcorp.com | greendot.com

Green Dot Corporation is a financial technology leader and bank holding company with a mission to power the banking industry's branchless future. The Green Dot platform boasts a powerful payment disbursements engine and a 100,000+ location nationwide cash acceptance network that enables partners such as providers of consumer credit and installment loan products to better serve their customers.

#### IM Group Marketing





Booth 510

West Deptford, NJ **Seth Manley** | Director, Sales

(843) 408-5777

smanley@imgroupmarketing.com | imgroupmarketing.com

IM Group is a leader in providing strategies insight, data and analytic services, and direct marketing campaign management solutions to financial services clients. We leverage customer communications strategies across a wide range of channel deployments, including print and digital, to deliver long-term, profitable customers.

#### **Inovatec Systems Corporation**

Booth 600





Burnaby, BC, CANADA

Brendon Aleski | Director, Sales (412) 735-1661

baleski@inovatec.com | inovatec.com

Inovatec's suite of modern, intelligent SaaS solutions are secure and stable products used by some of North America's largest lenders. The Inovatec LOS.LMS and Direct systems enable automated, efficient workflow that let your team do more with less and help your business grow.

#### iQ Decision Engine

Booth 514



Irving, TX

Will Lindsey | Senior Director, Marketing (214) 906-0833

wlindsey@tfhold.com | iqdecisionengine.com

iQ Decision Engine is a cloud-based decision engine that automates risk decisions. iQDE is simple to use: no coding, simple integration, scalable, and safe. We also offer proprietary iQ Scores for risk, fraud, response and customer bank transactions as well as building custom scores. Regardless of what you are spending on underwriting software, we can save you money.

#### LAUNCHER.SOLUTIONS

#### \$ LAUNCHER.SOLUTIONS

PREMIER

Booth 310

Jacksonville, FL

**Ray Antunez** | Director, Client Services (877) 556-2437

rantunez@launcher.solutions | launcher.solutions

LAUNCHER.SOLUTIONS provides technologies for banks, credit unions, and lending institutions. Its appTRAKER Loan Origination System is configurable to fit any business model. appTRAKER's rules modeler allows for rapid deployment of rules, which are tested in our QA environment before implementing. LAUNCHER. SOLUTIONS focuses on customer service, providing simple implementations and support services before and after go-live.

#### Lender Compliance Technologies







Southlake, TX **Tyler Gray** | Director, Sales (817) 725-8340
tgray@LCT1.com | lct1.com

Lender Compliance Technologies provides F&I compliance software for lenders. LCT's first product, Refund Control, is a lender-managed cancellation and refund system. Using industry best practices for software development, our solutions include full out-of-the-box workflows, real time reporting, third party integration connectors and security that focuses on protecting consumer data.

#### Lightico

#### Booth 311





New York, NY **Gaby Young** | Director, Marketing (917) 475-0128

<code>qaby@lightico.com</code> | lightico.com

Lightico is an award-winning SaaS platform that empowers lenders to accelerate originations and servicing processes. With the Lightico Digital Completion Cloud™, companies leverage no-code workflows to collect customer eSignatures, documents, stips and payments, and authenticate ID in real time — straight from the customer's smartphone. As a result, businesses enjoy faster and shorter sales and servicing cycles, boost NPS, and significantly improve their completion rates.

#### LiveVox





Booth 610/612

San Francisco, CA **Lily Nguyen** | Marketing Coordinator (561) 827-8301

Inguyen@livevox.com | livevox.com

LiveVox is the only one-stop-shop for true omnichannel engagement that unifies modern channels, CRM, and WFO functionality into a single cloud customer engagement platform to optimize the customer experience in today's digital age.

#### LoanPaymentPro







Bloomingdale, IL **James Celli** | Chief Executive Officer (888-391-5901)

jcelli@loanpaymentpro.com | loanpaymentpro.com

Innovative, technology-driven payment and funding solutions in both consumer finance and debt repayment spaces.

#### Megasys







Orange, CA

Diana Moreau | Sales Manager
(800) 927-4490
sales@megasys.net | megasys.net

Megasys is the leading provider of complete loan Originations & Servicing systems. Our total Omega system solution includes loan originations, loan servicing, collections, reporting, and document storage. Our integrated package is tied to our own sophisticated and user-friendly General Ledger and Accounts Payable systems.

#### MeridianLink

#### Booth 402

#### meridianlink\* decisionlender



Costa Mesa, CA

Nate O'Gwin | Events Coordinator (619) 368-1487

nathan.ogwin@meridianlink.com | meridianlink.com

MeridianLink DecisionLender® is a complete lending solution for direct and indirect lenders and consumer finance companies. DecisionLender automates your entire loan origination process so your customers can apply for credit digitally and be automatically pre-approved. Gain market share, expand reach and improve the customer experience with MeridianLink DecisionLender.

Neo







San Jose, CA

Scott Shamrell | Head, Sales & Business Development (949) 326-4928

SShamrell@neoverify.com | neoverify.com

Neo's application scoring and underwriting system leverages AI/ML, along with your past loan performance, to automate application processing, mitigate rise, increase profitability and decrease time to approvals.

#### **Nortridge Software**

Booth 502





Foothill Ranch, CA Kim Stempel | Vice President, Sales (714) 263-7285

kstempel@nortridge.com | nortridge.com

Loan Management Software

#### Park National Bank



Booth 205



Columbus, OH

Jack Arthur | Vice President

(614) 372-6441

jack.arthur@parknationalbank.com | parknationalbank.com

Park National Bank provides revolving/re-discount lines of credit from \$5-50 million, with an ability to arrange larger facilities. At Park, we take your success personally. It's important to us to help you attain the proper financing for your unique situation, tailored to meet your needs.

#### **Paymentus**

### Booth 208





Charlotte, NC

Doug Reynolds | Director, Regional Sales (760) 445-2331

dreynolds@paymentus.com | paymentus.com

Paymentus (NYSE: PAY) is a leading provider of cloud-based bill payment technology and solutions. Our omni-channel platform provides consumers with easy-to-use, flexible and secure electronic bill payment experiences through their preferred payment channel and type. For more information, please visit www.paymentus.com.

#### **PaymentVision**



Booth 213 PREMIER

Jacksonville, FL

Michelle Jefferies | Director, Business Development (800) 345-7243

mjefferies@paymentvision.com | paymentvision.com

PaymentVision offers clients the unified ability to accept check, ACH, cash, credit and debit payments through their call center IVR, online, text, and mobile app. Improve collections with smarter payment platforms.

#### **PayNearMe**







Santa Clara, CA

**Bruce Gaskill** | Sr. Director, Sales & Partnerships (650) 930-1020

bruce@paynearme.com | paynearme.com

PayNearMe is the modern and reliable payments platform that lets your customers pay how, when and where they want. Accept cash, debit, credit, ACH and mobile-first payment methods including Apple Pay and Google Pay – all with a single platform. PayNearMe builds innovative technology with an emphasis on user experience, customer satisfaction and reliability so you can collect every payment, every time.

#### Penn Hill Associates

Booth 200



Pawleys Island, SC

Kevin Camell | Director, Operations

(843) 267-1280

kevinc@pennhillassociates.com | pennhillassociates.com

Penn Hill is more than and executive search firm. While those persons that occupy the C Suite are important to the success of organizations, they need solid contributors around them. We provide many of our clients with their "Executives of Tomorrow." Being involved with our client's strategic growth plans allows us to provide talent as needed. Penn Hill is a go to source on multiple levels.

**REPAY** 

Booth 500





Atlanta, GA

Susan Perlmutter | Chief Revenue Officer (817) 439-6215

spermutter@repay.com | repay.com

REPAY is a payment technology provider that offers card and ACH processing, Instant Funding, a consumer-facing mobile app, and online bill payment systems with web, text, and İVR capabilities.

#### **RSM**



#### Booth 101



Morris R. Marshburn | Partner

RSM US LLP

(919) 645-6858

Morris.marshburn@rsmus.com | rsmus.com

RSM US LLP is the leading provider of audit, tax and consulting services focused on the middle market, with 12,000 professionals in 84 cities nationwide. Our full range of services help specialty finance companies address their complex business challenges such as regulatory compliance, security and privacy, and transaction due diligence.

#### Secure Title Administration, Inc.







Duluth, GA

Mark Gallagher | Account Executive

(866) 742-1466

MGallagher@SecureTA.com | info.secureta.com

Secure Title Administration, Inc. (STA) provides title administration services that allow lenders to outsource time consuming task, while maintaining transparent control over the status of titles. STA remains at the forefront of the title administration industry, including all regulatory and legislative requirements.

#### Security Credit Services, LLC

Booth 606





CREDIT SERVICES

Oxford, MS

Jim Matthews | Manager, Business Development (662) 281-7314

jmatthews@securitycreditservicesllc.com equiproinvestments.com

Security Credit Services (SCS) specializes in the purchase of delinquent receivables. As one of the nations top privately owned receivables purchasing firms, SCS has accredited certificates in both compliance and service standards. For over 20 years, SCS has purchased portfolios at various stages of the account life cycle and across multiple asset classes.

#### Solifi

#### Booth 305





Minneapolis, MN Ray Wizbowski | Chief Marketing Officer (612) 851-3200

rwizbowski@solifi.com | solifi.com

At Solifi, we believe that commerce is only as strong as the system it runs on. Our mission is to reshape finance technology by bringing together proven solutions into a singular powerful technology platform designed to help you guard, guide, and grow your business.

#### Solutions by Text

Booth 301





Dallas, TX Danny Cantrell | Founder (214) 716-2558

dcantrells@solutionsbytext.com | solutionsbytext.com

Solutions by Text was founded in 2008 with the mission to deliver impactful conversational messaging and convenient payment partner solutions that are rich, real-time, and compliant. SBT is the only compliance-first provider of enterprise texting solutions in the market.

#### **State National Companies**

Booth 410





Bedford, TX Mark Baltuska

Vice President, Finance Company Markets (817) 727-7316

mbaltuska@statenational.com | statenational.com

You've worked hard to build your portfolio. Let State National give you the protection it deserves. Lenders nationwide use our array of proven, customized solutions to reduce charge-offs and improve the customer experience. When you choose State National, you're forming a partnership with the leading firm in the industry.

#### **SWBC**

Booth 414





San Antonio, TX

Cory Jefferies | Executive Vice President, Eastern Region (210) 488-2246

ciefferies@swbc.com | swbc.com

Headquartered in San Antonio, SWBC is a diversified financial services company providing a wide range of insurance, mortgage, and investment services to financial institutions, businesses, and individuals. SWBC is committed to providing quality products, outstanding service, and customized solutions in all 50 states.

#### **TJ44 Consulting, LLC**

Booth 512



Greenville, SC Tara Trantham | President (864) 483-7047 tara@tj44llc.com

TJ44 Consulting LLC – Compliance and More on Demand aims to be your compliance, risk management and creditors rights services provider of choice. With over 50 combined years of experience in financial services, consumer credit and collection, auto and mortgage lending we offer complete compliance solutions, risk identification and management services, bankruptcy services and much more. We have stood face to face with the CFPB, SEC, DOJ, OCC, FBI and won. Let us help you do the same.

#### **EXHIBITORS**

TruDecision, Inc.







Irving, TX

**David Knightly** | Chief Revenue Officer (954) 873-2142

david.knightly@trudecision.com | trudecision.com

The team at TruDecision has over a half century of experience in consumer lending using analytic tools to provide a significant lift in performance and profit. The team provides white glove service to help lenders best maximize the use of their products to your advantage. They service banks, finance companies, captives and credit unions.

## vergent LMS vergent

Booth 103/105



Ridgeland, MS

**LeAnn Cotten** | Vice President, Sales & Lender Relations (469) 262-9323

lcotten@vergentlms.com | vergentLMS.com

The future of loan management software is automation and business intelligence. Our product is designed to meet the specific needs and unique demands of your lending environment. Underwrite, originate, fund and service loans all in one comprehensive software. With every activity, Vergent offers engaging and intuitive user experiences across its entire platform.

#### Winnow

Booth 405





Anaheim Hills, CA

**Chris Hilliard** | Chief Operating Officer (949) 356-0660

chris@winnow.law | winnow.law

Winnow Solutions, LLC is the developer of Winnow®, a database-driven, RegTech platform that provides subscribers with accurate topic-driven surveys and automated compliance change management. Winnow catalogs over 45,000 individual state law requirements maintained by an experienced team of specialized attorneys and professionals. Winnow subscribers build highly tailored state law compliance surveys unique to their business type, licensing, financial products, and jurisdictions, with federal law surveys coming soon.

## Mark your calendar for FUTURE AFSA EVENTS

#### THE EDGE June 5-10, 2022

Mercer University Atlanta, Georgia www.afsaef.org

#### Leadership Development Program August 6-13, 2022

University of North Carolina Chapel Hill, North Carolina www.afsaef.org

#### 106<sup>th</sup> AFSA Annual Meeting October 24-26, 2022

The Breakers Palm Beach, Florida www.annual.afsaonline.org

## 2023 Vehicle Finance Conference & Exposition January 24-26, 2023

Hilton Anatole Dallas, Texas www.vehicle.afsaonline.org

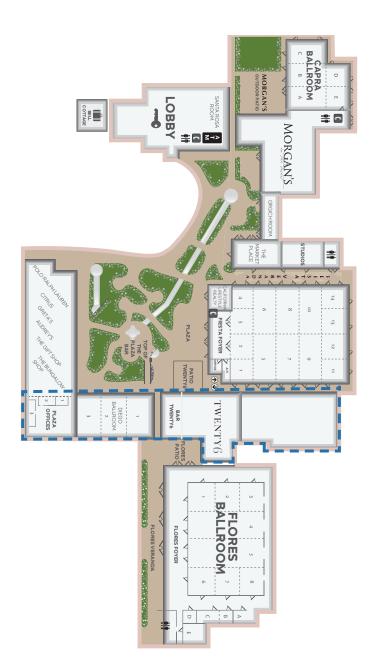
#### 2023 Independents Conference & Exposition April 18-20, 2023

Aria Las Vegas Las Vegas, Nevada www.independents.afsaonline.org

#### For more information:

American Financial Services Association 919 18th Street, NW, Suite 300 Washington, DC 20006 (202) 296-5544

#### HOTEL MAP







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